

Dispute Resolution

1. If the preauthorization request of medical or surgical treatment is not approved, the dispute shall be resolved in accordance with W. S. § 27-14-601(k).
2. The case analyst must communicate an objection to a decision denying in whole a preauthorization request of medical or surgical treatment in writing to the injured worker.
3. The case analyst or preauthorization nurse will send a Final Determination Regarding Denial of Request for Preauthorization letter, which provides written instructions to request a hearing.