

Timeframes

The timeframe for Health Care Providers (HCP) and injured worker's to expect a preauthorization decision is 60 calendar days from the date of receiving the HCP request for preauthorization review form. W. S. § 27-14-601(k)

The preauthorization nurses will fax/e-mail the completed approved form with an assigned preauthorization number. The preauthorization nurse may contact the HCP if the file is going to be sent for a peer review, IME, or second opinion.

******The decision may not be an approval or denial of the requested procedure******