



A program of



**TO BE ELIGIBLE TO RECEIVE EQUIPMENT, AN APPLICANT MUST:**

1. Be deaf, hard of hearing, speech impaired, or deaf-blind (see definitions, page 2);
2. Be a resident of Wyoming;
3. Be able to demonstrate ability to use and care for the equipment;
4. Meet the income eligibility requirement; and
5. Return equipment previously received (if applicable) from Wyoming Relay Equipment Distribution (WYRED). If your equipment is stolen, you must report it to the police and provide a copy of the police report to WYRED before you can get replacement equipment.

*Note: applicants under the age of 18 must have a parent or legal guardian sign the application and assume responsibility for the equipment. Legally emancipated minors are considered adults for this application.*

If your application is approved, your responsibilities as a WYRED client will include:

- ☎ Disclosing applicable information about your hearing needs to aid WYRED in assisting you.
- ☎ Selecting one primary piece of equipment (i.e. telephone) and one secondary piece of equipment (i.e. signaling device) with remote device (if desired).
- ☎ Maintaining the equipment appropriately (i.e. keeping it clean, avoiding contact with liquids, using the WYRED-provided surge protector, etc.) for the life of the product.
- ☎ Understanding that—once you are provided with new equipment—you will NOT be eligible to exchange your equipment until the warranty has expired and your equipment malfunctions. All equipment received from WYRED has at least a 3-year manufacturer's warranty.
- ☎ Notifying WYRED of any problems with the functioning or use of the equipment.
- ☎ Processing all warranty claims for repair or replacement. Upon approval, you will be provided with information on warranty procedures for your product(s).
- ☎ Updating your long distance provider with CapTel Customer Service (Model 840 users only).
- ☎ Purchasing replacement paper for TTYs, replacement batteries, additional handsets (for cordless models), and/or accessories for your equipment. WYRED does not pay for, nor reimburse, for any of these items.
- ☎ Paying for monthly service plan charges, long distance charges, and/or optional services/charges from your telephone and/or internet service provider(s).

Equipment offered by WYRED has been fully tested to ensure functionality and reliability while also offering a wide range of options to meet the needs of most individuals with hearing loss. If you don't think that any of the equipment choices shown in this application packet will be of benefit to you, please contact us so that we may work together to find alternative equipment that will assist you.

You are also encouraged to take advantage of our loan closet prior to making your final selection; there is no charge to participate, but it will allow you the opportunity to try equipment prior to making a decision. Please keep in mind that once we provide new equipment to you, you cannot reapply for new equipment for at least three (3) years unless your hearing needs change.

## DEFINITIONS

**Deaf** – The condition of a person whose hearing in both ears is impaired to the degree that the person is unable to understand speech.

**Deaf-Blind** – The condition of a person who is: 1) deaf, severely hearing impaired, or hard of hearing; and 2) blind or visually impaired, and requires the use of specialized telecommunications equipment to communicate effectively on the telephone.

**Hard of Hearing** – The condition of a person whose hearing loss requires use of specialized telecommunications equipment to communicate effectively on the telephone.

**Speech Impaired** – The condition of a person whose speech impediment renders speech on an ordinary telephone unclear and susceptible to misunderstanding.

**TTY (Text Telephone)** – An electrical device with a keyboard which, when used with a telephone, allows a deaf or hard of hearing individual to effectively communicate.

**VCO (Voice Carry Over)** – A device that allows deaf or hard of hearing users without speech impairments to speak directly to the called person. Everything the called person says is typed either directly or by a relay operator and appears as text on the display of the VCO device. CapTel™ is an enhanced VCO device.

**HCO (Hearing Carry Over)** – A device that allows a person with a speech impairment to listen directly to the telephone conversation through speakers or headphones connected to a TTY and to type their response using the TTY keyboard, which is then read by a relay operator to the person they are calling.

## TEXT TELEPHONES (TTYs) & HCO DEVICES

WYRED provides warranties on all distributed TTYs. Should a unit malfunction during the client's three-year use period, WYRED will resolve each situation on a case-by-case basis. Additional models of TTYs are available.

### 1. Superprint 4425A™

**Faster...Smarter...Smaller...and more convenient than ever! This remarkable TTY has these features and much more:**

- ☎ Programmable auto-answer
- ☎ 32K memory (stores conversations, memos, telephone numbers, and auto-answer messages)
- ☎ TTY Announcer™ (a recorded female voice that tells the person you are calling, "TTY call; please use a text telephone.")
- ☎ Relay Voice Announcer (tells people calling you to "Please use text telephone or dial relay")
- ☎ Memory dialing and dialing by name



### 2. Ameriphone Q90 D™



This unit is designed for people who prefer sleek, portable TTYs; works with most TTY-compatible digital cell and cordless phones (with 2.5mm plug)

- ☎ Add speakers or headset for **HCO calls**
- ☎ Ring flasher for incoming calls and audible ringer with optional external speaker
- ☎ Built-in text answering machine
- ☎ Printer port to connect to external portable printer (optional, #1A) & most computer printers

### 3. Superprint Pro80 LVD™

*LVD = Large Visual Display*

**1-line, 20-character display with easy-to-see 1/2" tall letters**

- ☎ True-size, QWERTY keyboard
- ☎ Direct connect
- ☎ TTY Announcer™ and Relay Voice Announcer
- ☎ Built-in Caller ID (*Requires Caller ID service.*)
- ☎ 11 special "one-touch" function and GA/SK keys
- ☎ Turbo Code®; Auto ID™; last number redial



## CAPTIONED TELEPHONES & ENHANCED VCO DEVICES

Captioned telephones work just like a regular telephone, except they allow you to read the portion of the conversation that you cannot effectively hear through the handset. There is a significant learning curve associated with them for most users. The captioning service is provided free of charge to the end user, and is paid for either by the State of Wyoming or via the FCC's Telecommunications Relay Service fund. The FCC requires that distributors of captioned telephones assess users to ensure the captioning service and its funding mechanisms are utilized appropriately. Unless a client is a previous captioned telephone user, WYRED requires clients to be assessed to determine if they can benefit from captioning. A captioned telephone will not be provided if the client can benefit from amplification and/or tone control only.

**4A. CapTel Model 840:** Requires analog (i.e. CenturyLink) telephone line(s) and electrical power. DSL lines are supported with appropriate filters in place. Not compatible with PBX systems unless an analog port is available. Not for use with digital cable (i.e. Charter), VOIP (i.e. Vonage), or cellular (i.e. Verizon) service. Has a built-in answering machine.



**4B. CapTel Model 840i/880i:** Requires high speed/broadband internet connection (a dial-up internet connection will not work) AND working landline service (digital cable or VOIP service OK) AND electrical power. The 840i CAN connect via Wi-Fi, and has a built-in answering machine. The 880i with a larger 10" screen is ideal for low vision clients.



**5A. Clarity Ensemble:** 50 decibels of amplification with a 7" touch screen, and includes a wireless access point plus ClarityLogic™ for remote diagnostic service and programming.



*See "How CapTel Works", Checklist, and Fact Sheets for more info on all captioned telephone models.*

### ADDITIONAL CAPTIONING OPTIONS

**Web CapTel:** Let's you enjoy phone conversations with the convenience of online captions. You make/receive phone calls using any phone you want (no special equipment to buy), while viewing captions of the call on the Internet browser window of your computer or smart phone. Internet service required.

**Mobile CapTel:** New apps make it easy to get captions on your mobile/cellular device! For more information on Web and Mobile CapTel, visit: <http://www.captel.com/webcaptel.php>.

**The CaptionCall®** by Sorenson Communications is another captioned telephone on the market. WYRED does not distribute the CaptionCall®, but you may obtain additional information by visiting their website ([www.captioncall.com](http://www.captioncall.com)), by calling 877-557-2227, or by emailing: [support@captioncall.com](mailto:support@captioncall.com). Because the CaptionCall® by Sorenson Communications is not a WYRED product, we are unable to provide additional information, troubleshooting assistance, or loaner equipment.

## AMPLIFIED TELEPHONES & DEVICES

**6. Clarity HA-40 in-line amplifier:** Boosts incoming calls up to 100 times the normal volume (+40 dB). The portable unit includes slide controls for volume and tone. The tone selector amplifies specific frequencies for optimum speech clarity and distinction between similar sounding words. The boost button maximizes amplification while blocking out feedback and background noise. Unit is compatible with most home and office corded telephones and is easily connected between handset and phone base. Uses one 9V battery (included). Note: Amplifies call volume only, not ring volume. *Fact sheet not available on HA-40. Additional in-line amplifiers also available. Call for additional information.*



**PLEASE SEE THE FOLLOWING "SPEC" SHEETS FOR FULL DETAILS ON ADDITIONAL AMPLIFIED TELEPHONES AND CELLULAR DEVICES AVAILABLE THROUGH WYRED.**

## SIGNALING DEVICES & REMOTES



**A. Sonic Ring Elite Deluxe TR75VR Telephone Signaler:** The TR75VR has been designed to alert you with a choice of three distinct flash patterns. Select one for your telephone, TTY, fax or videophone with the flip of a switch. If using a Sonic Alert telephone signaler now, by adding the new TR75VR, you will be able to select a flash pattern different from your existing signaler. The TR75VR flashes the light plugged into its own outlet, and also sends a signal to remote receivers to flash lights in other rooms. The TR75VR has a button that allows the lamp to be used for signaling as well as normal lighting. The light will flash when the telephone rings, regardless of whether the lamp is turned on or off. See “G”, “H”, or “I” below for optional remotes. 5-year warranty!



**B. Geemarc Amplicall 10 Ring Signaler:** The Amplicall 10 is an extra loud (95dB) ringer with adjustable ring volume, tone, and pattern, and bright camera LED strobe, plus is wall mountable or has a table stand bracket. Optional bed shaker available. Battery backup (4-AA batteries, included). Dimensions: 5.5"W x 5"H x 2.0"D.



**C. Ameriphone Super Phone Ringer Model SR-200:** Never miss another call! The SR-200 generates up to 95dB in volume settings of Hi, Med, Lo, or Off. Fully adjustable tone settings with 4 ring patterns to choose from. Battery backup (batteries not included). Visual ring signaler. Wall mountable. Dual modular phone jacks easily connect to your analog telephone.



**D. Clarity AlertMaster AL11 Notification System:** The Clarity AlertMaster AL11 transmitter is part of their Visual Alert System for the deaf or for people with profound hearing loss. The AL11 alerts you to telephone or VP calls and the doorbell, and has optional accessories that can alert you to an audio alarm, a crying baby or the presence of an intruder. It can be used in conjunction with “E” and “F” below, and is compatible with existing AlertMaster products. Different flashing patterns to distinguish between the door, telephone, or other AlertMaster transmitters or receivers.



**E. Clarity AlertMaster AMPXB Tactile Receiver:** The AMPXB is a wireless vibrating personal signaler with Braille for Deaf-Blind individuals, designed to be used in conjunction with the AL11 system. It works up to 80 feet away, has an external 10.5” antenna, two hard-wired AA batteries, and must be used with a transmitter.



**F. Clarity AlertMaster AL12 Remote Receiver:** The AL12 (replacement to the AMRX2) works in conjunction with the AL11 system. It has built-in flashing visual indicators to provide alerts to the door, telephone, alarm clock, sound and motion (additional transmitters may be required). Sensors monitor the telephone to alert you of phone calls. You can purchase various other accessories to customize the system for your household or lifestyle needs. Simple set-up; no hard-wiring required—just plug it in! A built-in lamp flasher will utilize a connected lamp for additional notification. Dual Power Backup keeps the system running when the power goes out.



**G. Sonic Blink Strobe Receiver Model BL300:** Sonic Alert's newest receiver is perfect for places where a lamp is not normally used, such as in bathrooms, kitchens and hallways. The Sonic Blink receiver has a built-in high intensity strobe light. Just plug it in and it is ready to receive signals from Sonic Alert's doorbell, baby cry and telephone signalers. 5-year warranty!



**H. Sonic Alert Deluxe Remote Receiver Model SA-201:** Sonic Alert's deluxe remote receiver SA-201 will alert you by flashing any lamp that is plugged into the unique line cord when it receives a transmission from any Sonic Alert signaler. Button allows lamp to be used for signaling or normal room lighting, and green LED lets you know if the lamp plugged into it is on. 5-year warranty!



**I. Sonic Boom Alarm Clock:** The Sonic Boom alarm clock's built-in deluxe remote receiver picks up signals from other Sonic Alert signalers. This patented feature eliminates the need for separate receivers in the room to alert you to a baby's cry, doorbell, or the telephone. There is also a test button on the unit to explore which combination of flashing lights, shaking bed, or audio alarm will work best for you. (With optional Super Shaker Bed vibrating alert.) 5-year warranty!

If you have any questions on any products in this catalog, please call **1-800-452-1408**.

**Thank you for your interest.**  
**GET WYRED!**