

Wyoming DDS Mission

The mission of the Wyoming Disability Determination Services, “DDS”, is to provide disability applicants and beneficiaries accurate, timely, and cost effective decisions in a professional and respectful manner under the disability rules of the Social Security Administration. In order to perform this goal and meet the mission, one has to consider and perform several tasks:

1. The claimants or beneficiaries need to be treated with respect. Written and verbal communication with the DDS staff and the claimant or beneficiary needs to be conducted in an objective professional manner.
2. The DDS needs to deliver accurate and timely decisions. This can be accomplished by obtaining the required medical and collateral information as required by the Social Security Administration. The claim needs to be closely monitored when evidence comes in to the office so that a claimant will be allowed benefits as soon as possible by an accurate decision. Accuracy can be enhanced by monitoring policy changes, monitoring the work processes, and by a supportive in-line quality review.
3. The decisions that the DDS makes need to be cost-effective because we are the guardians of the disability program funds. We can accomplish this by judiciously monitoring how the DDS resources and staff are being utilized so that the office is always using productive processes.

We believe our mission can be accomplished by following this outline and encouraging all members of the DDS staff to be a team, sharing ideas that they have about how we can accomplish our mission in the best way possible. We also believe that our mission can be accomplished by remembering that each file represents someone’s life. We should treat the claimant or beneficiary in a manner as we would like to be treated if we were in their situation.